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THE COMPANY

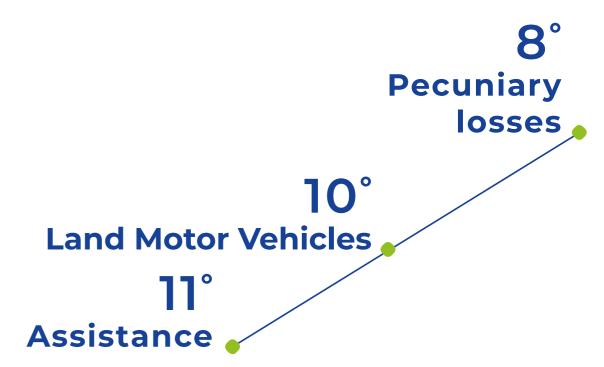


Nobis Assicurazioni is a well-established player in the Italian insurance market. Founded in Turin in 2008 from an innovative project developed within the auto distribution sector, the company has grown in a solid and sustainable way both externally, through the acquisition of Filo diretto Assicurazioni and the non-life portfolio of Darag Italia, and internally, through the development of its **three main sales channels: insurance intermediaries, tourism, and automotive.**

In 2025, Nobis Assicurazioni becomes part of the AXA Italy Group, one of the main markets of the international AXA Group, a global leader in insurance and asset protection, operating in 50 countries worldwide.

In Italy, AXA has over 4 million customers and, in 2024, reached a total premium income of €6.2 billion, including over €2.5 billion in non-life business achieving growth that outpaced the market.

Regarding non-life insurance, Nobis Assicurazioni is a mid-size insurance reality in terms of premium income, which when compared with others insurance groups, is characterized by **significant positions in some business lines**.



Source: ANIA – Premi del lavoro diretto italiano 2024, 2025 edition

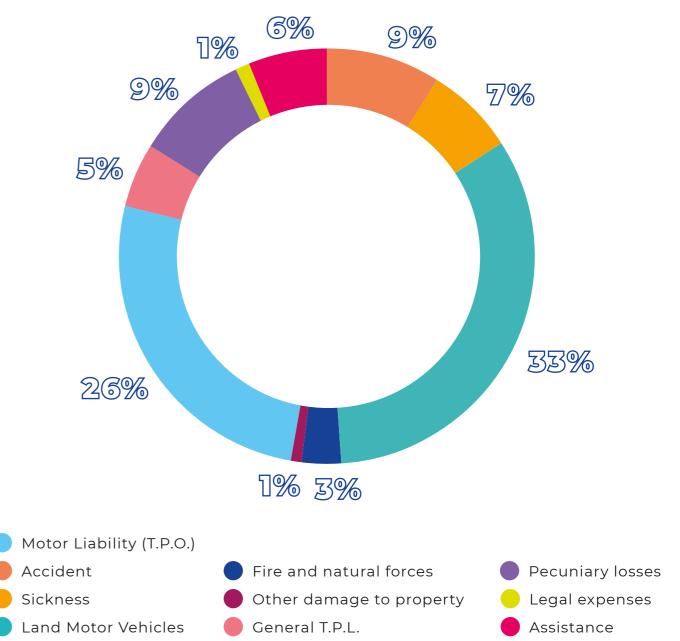
2024 KEY FIGURES

375 PEOPLE

600 MIL. EURO TOTAL PREMIUMS

450 MIL. EURO NON-LIFE BUSINESS





OUR HISTORY

Nobis Assicurazioni

was born in Turin from an innovative project in the Automotive sector.

2008

IVASS authorised
Nobis to work into
Car and Maritime
Liability class (TPO).

2014



Investimenti
Industriali Group,
a company shared
by Andrea Agnelli,
entered in Nobis.

2016

INTERGEA FINANCE

acquired the majority of Filo diretto Assicurazioni's shares, a leading Italian provider of insurance solutions in the travel and assistance since 1993.



The merger between **NOBIS** and **FILO DIRETTO** is completed.

2017

Acquisition of the **DARAG ITALIA** portfolio.

2021

2025

Nobis S.p.A., along with all its subsidiaries, becomes part of the AXA Italy Group, a leader in the protection sector, present in 50 countries worldwide.

2019

Nobis Vita was born, a company offering personal insurance solutions, including managed savings, pension plans and welfare services.



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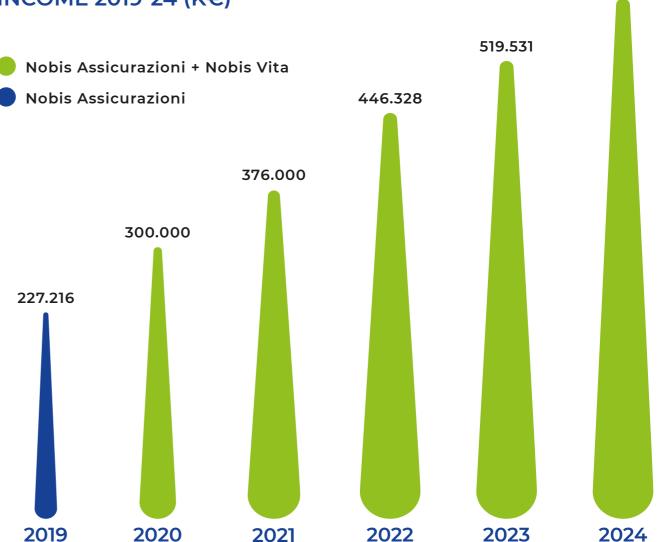


Nobis Vita is the company, founded in July 2019, that offers **personal insurance** solutions both in the areas of savings and supplementary pension plans.

With its entry into the life insurance sector, Nobis significantly expands its offering, providing customers and distribution channels with a **more complete and innovative product portfolio**, including solutions for **managed savings, pension plans, and welfare**, with the goal of meeting the increasingly complex insurance needs of clients.

OUR EVOLUTION

INCOME 2019-24 (K€)



600.000

VALUE AND STRATEGIC ASSET

OUR VALUES



Quick answers

24/7 Operations and Contact Center



Innovation

of product and service



Dynamicity in our way of operating



Flexibility

in responding to customers' needs





THE OPERATION CENTER

24 hours a day, 365 days a year, the Operation Center is able to guarantee a response to customer calls for any need, such as roadside assistance, medical advice or simply to be supported in reporting a claim.

In order to offer the best service available, the Operations Center is supported by the **Medical Service**, which is **always available** to provide immediate responses to medical cases and ongoing medical advice by telephone.

4.420
Assistance
health/travel

26.734
Assistance car/home

169.080

Inbound calls

30 Years of care leadership

4 rings
Average response time

30 Multilingual operators

14 15

SERVICE PARTNER

AND NATIONAL AND INTERNATIONAL NETWORK

Thanks to the consolidated experience and to the **network of national and international partners** as well as affiliated bodyshops, the Company is able to guarantee to the insured the maximum protection anywhere in the world.

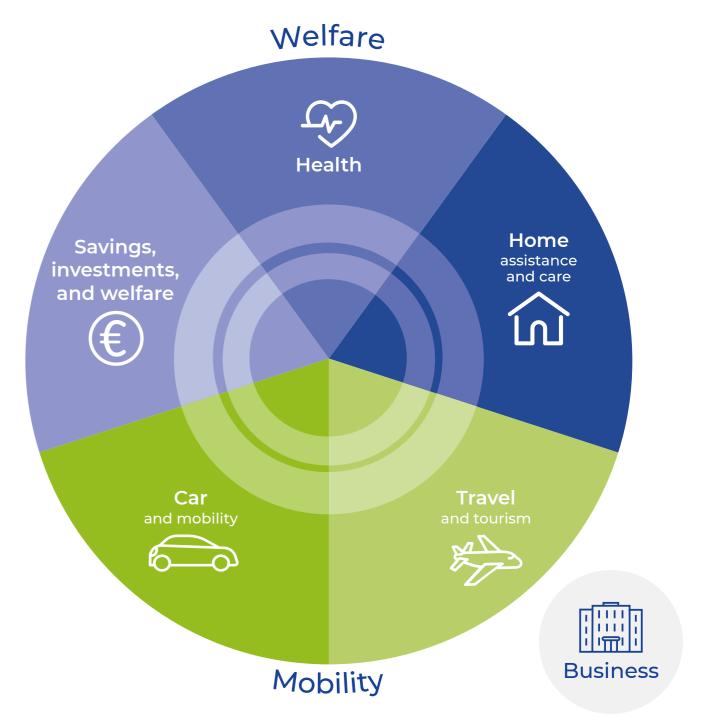
2.225 Craftsmen (Electrician, plumbers, etc.) 2.599 Doctors and healthcare facilities 3.773 Body shops and workshops 225 Countries and regions

PRODUCTS AND DISTRIBUTION CHANNELS

OFFER

Flexible and customized insurance products and services covering the need areas of travel and tourism, car and home, health and assistance, providing individuals, companies, and freelancers with **unique solutions in the areas** of mobility and welfare, with protection for their business and assets.

All Nobis Assicurazioni proposals are marketed through a network of selected partners in various distribution channels.



DISTRIBUTION STRUCTURE

Nobis Assicurazioni works through a network of more than **600 partners** including multi-firm insurance agents and brokers throughout the territory, as well as having established relationships with leading **national and international brokers**.

The specialized insurance distribution channel is flanked by the **TOURISM DIVISION**, with around **2,000 travel operators** including Tour operators, travel agencies, and incentive houses, and the **AUTOMOTIVE DIVISION** with around **1,000 collaborations** in the industry between car manufacturers, financial captives and dealers.



INSURANCE BROKERS



TRAVEL AGENCIES AND TOUR OPERATORS



CAR MANUFACTURERS, DEALERS AND FINANCIAL CAPTIVES

22 23

AUTOMOTIVE DIVISION

Nobis Assicurazioni is the first insurance company with its own Automotive Division. A team dedicated to the sector, with specialised professionals in technical-underwriting level, in claims management and in commercial area. A project aimed at achieving excellence where specific know-how and indepth knowledge of the market enable the company to create innovation, by developing products capable of satisfying the customer's ever-changing mobility and safety needs and at the same time producing value for all operators, whether they are dealers, car manufacturers or financial captives.



Expertise

Specific know-how in automotive industry



Immediate answers

Lean organisation, zero bureaucracy



Product innovation

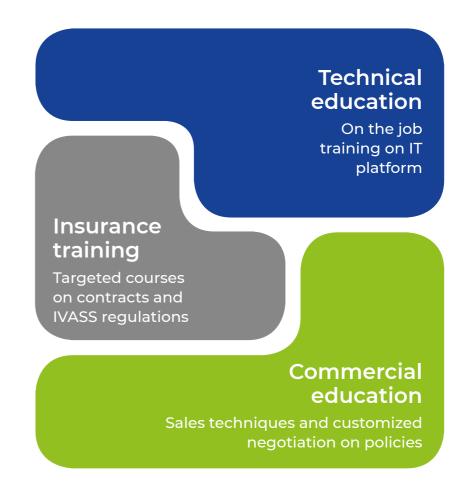
Unique solutions, tailor made

ORGANIZATIONAL STRUCTURE

The Automotive Division can count on a dedicated staff, made up of 35 people for:

- Backoffice
- Market analysis
- Dedicated claims management
- Academy
- Compliance IVASS
- Technical management
- Call center

THE ACCADEMY



NOBIS AUTOMOTIVE, FOCUS ON CAR DISTRIBUTION

The exclusive insurance agency, **Nobis Automotive Intermediazione Assicurativa**, was born in Borgaro Torinese in 2009 and is the first and only agency in Italy dedicated exclusively to the car distribution network with **specific know-how and a team dedicated to dealers' needs**.



KPIS

Opening mandates 72 hours
Opening claims 21 hours
Practice management 48 hours

Immediate responses within 24h

TEAM SPECIALIZING IN RENEWALS ACTIVITIES

Consolidated activity dealt in house of cross and up selling, with dedicated and specialized team in third party, fire and theft Motor insurance products.

THE TOURISM DIVISION

Nobis Assistance is the brand with which Nobis operates in the Travel Insurance sector to offer its customers, including well-known tour operators and over 3,000 travel agencies and incentive houses, **a dedicated and exclusive channel able to meet their specific needs:** travel insurance products, Third Party Liability coverages and insurance replacing the guarantee fund for tourism.

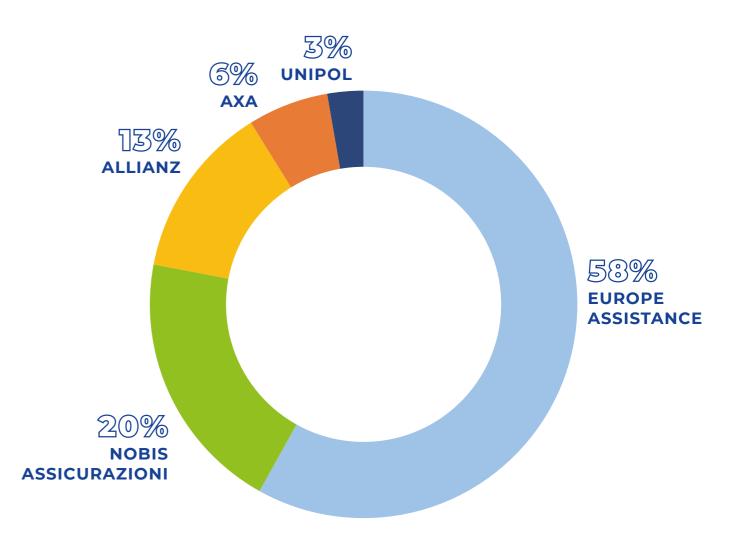


GROSS PREMIUM MARKET MARKET SHARE



TOURISM SECTOR

47.600.000



QUALITY, A COSTANT COMMITMENT



Nobis Assicurazioni offers insurance solutions and personal assistance services in the areas of **tourism**, **car**, **home**, **health and business**, working every day with a single goal: **the quality of customer service**.

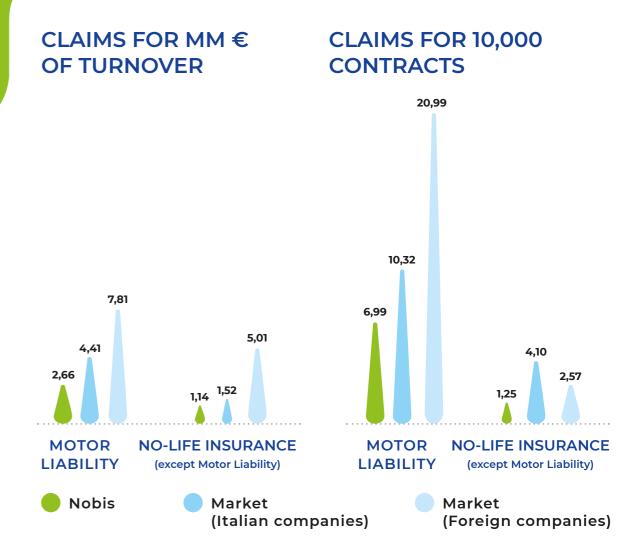
This constant commitment is confirmed by the 24-hour operation of the Operations Centre, Medical Service and Call Centre and by the constantly monitored network of around 10,000 qualified suppliers in Italy and around the world. Proof of this is the **UNI EN ISO 9001 certification** obtained from DNV, one of the world's leading certification bodies, back in 1999.



PURPOSE: CUSTOMER SATISFACTION

Customers and their satisfaction are at the center of Nobis's philosophy.

To do so, we constantly pay attention to a situation of need and we are always able to assist the customers and devote our utmost interest so as never to leave them alone. It is no coincidence that Nobis is well below the average number of complaints for each type of classification.



Source: IVASS, Data on Claims, 2024

"NOBIS CON TE" APP

NOBIS CON TE is the new app dedicated to non-life customers of Nobis Assicurazioni which collects and allows access to all the policies subscribed with the details of the insurance coverage and the related information sets and furthermore the situation of the premiums paid or to be paid.

For each policy it is possible to view the contact details of the insurance intermediary and contact him for any need. With the same simplicity and speed, it is possible to report or flow any claims and view their progress.

Assistance is always just an app away and can be used by video call 24 hours a day, 7 days a week.



ALL THE ANSWERS AT YOUR FINGERTIPS



INTERMEDIARY DATA ALWAYS AVAILABLE



A SIMPLE SPACE TO MANAGE CLAIMS



REAL-TIME ASSISTANCE, 24 HOURS A DAY

NOBIS CON TE

To take Nobis always with you



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